



New Simulator Facility for the Dornier 328 Turboprop Near Düsseldorf, Germany

As part of its continuing global support for the Dornier 328 fleet, 328 Support Services GmbH is pleased to announce that an EASA certified Dornier 328 Turboprop Full Flight Simulator (FFS) Level DG is now in Germany and will be available for training from the 1st of October 2020 onwards. The simulator received its certification from the German Federal Aviation Office (Luftfahrt-Bundesamt – LBA) on September 25th 2020.

The simulator will be operated in partnership with Simulator Training Solution GmbH (STS) although 328SSG will maintain ownership of the simulator and offer training, on a fixed rate per hour basis. The joint team has been preparing the simulator over the past few months and it is now mentioned on the website.

"Given the excellent expertise of 328SSG in supporting the Dornier 328 fleet over many years, we are proud to partner with them on this project, supporting the training of the next generation of pilots on the Dornier 328," said Jan Hünerfeld, CEO of STS.

Dave Jackson, Managing Director of 328SSG stated: "It is essential to keep our operators up to date with the latest safety requirements and training, and ensure their flight training even during the current COVID-19 situation, regardless of their flying activity. Establishing the simulator in Germany, is a major step towards simplifying our activities and extending our service offering to our Dornier 328 operators."

Domestic Flights with Air Astana on Embraer 190-E2 Aircraft

Air Astana is introducing a new Premium Economy Class on all flights operated by its popular Embraer 190-E2 aircraft. Premium Economy Class occupies seat rows from one to 12 and delivers the same award-winning levels of service and comfort of the Business Class it replaces, albeit at 35% lower fares. The new product debuts on domestic flights from Nur-Sultan to Shymkent, Atyrau, Aktobe and Ust-Kamenogorsk and from Almaty to Kyzylorda from November 23.

The airline's Premium Economy seats offer more space and comfort than Economy Class in its attractive 2 by 2, no middle seat layout. It also allows two baggage items at 32 kg each, at no extra charge.

Nomad Club members travelling in Premium Economy Class will earn the same Nomad Club points as Business Class passengers and continue to enjoy access to business class lounges and priority at check-in and during boarding.

Air Astana Sales Director, Islam Sekerbelov commented: "We always appreciate and listen to our customers' feedback. Thanks to their comments we can continually enhance and improve our service. The new Premium Economy Class is designed for passengers who value comfort and seek value for money too. They will still receive the service and privileges of our business class offering."

Air Astana operates five Embraer E190-E2 aircraft which belong to the family of upgraded E-Jets, offering lower operating costs, emissions and noise levels.



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